

2023 ANNUAL REPORT

Stark County Job & Family Services

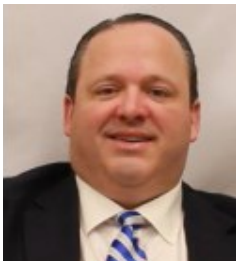


“Job & Family Services is always at the heart of Stark County, providing necessary assistance to our families and ensuring every individual has the tools they need to build a brighter future. I commend Jerry and his team for their unwavering dedication to our most vulnerable residents.” ~ **Janet Weir Creighton, Stark County Commissioner**



“The people in our community know they can count on Job & Family Services to help them find the assistance and resources they need. JFS’ staff has done a fantastic job this year going above and beyond to connect with residents through community partnerships, innovative programming, and public appearances. Their new Executive Director, Jerry Coleman, continues to move the agency in a positive direction!” ~ **Richard Regula, Stark County Commissioner**

“Working hand in hand with the community, Job & Family Services continues to provide vital support to the residents of Stark County. The incredible work they do uplifts peoples’ lives, strengthens families, and ensures the safety of children. I am impressed by and grateful to their staff for the passion and hard work they demonstrate each day.” ~ **Bill Smith, Stark County Commissioner**



“With several new leaders joining the agency’s Executive Team, it has been inspiring to watch their energy, vision, and teamwork as they have guided the JFS family through another successful year.” ~ **Brant Luther, Stark County Administrator**

Our mission is to partner with our customers, community, and other service providers to protect children and vulnerable adults, stabilize and strengthen families, and encourage self-sufficiency and personal responsibility.

A Message from our Executive Director

Dear Friends,

It is with great pleasure that I present Stark County Job & Family Services' annual report for fiscal year 2023. The following pages summarize a year of transition, progress, and accomplishment.

During the last 18 months, we welcomed two new members to our Executive Team. At the close of 2022, Ann Durkin was appointed as Deputy Director of Child Support. Ann has worked in the Division of Child Support since 2014 and has been part of our agency for over 20 years. She holds a Bachelor's Degree in English and Master of Business Administration (MBA) from Kent State University. In April of 2023, Tricia Mayle was promoted to Deputy Director of Children Services. She brings over 25 years of experience working in child welfare and has been with our agency since 1999. Tricia holds a Bachelor of Arts (BA) from Miami University and Juris Doctor (JD) from the University of Akron.

To continue our professional development, we introduced opportunities for workplace learning and improved internal communications efforts. Throughout the year, management staff attended leadership classes with guest lecturer Tim Nolan, Ed.D., based on his training module *Handbook for Highly Effective Human Services Leadership*. Managers will continue to meet regularly throughout 2024 for strategic planning sessions led by Mike Gallina, Vice President of Organizational Development and Community Engagement for Aultman Health Foundation and AultCare. Additionally, the development of an intranet SharePoint site by our Communications Department has provided a centralized platform to encourage employee collaboration, connection, and engagement.

As always, we remain committed to the families, individuals, and children of Stark County. The programs and services provided by our divisions of Human Services, Children Services, and Child Support play a crucial role in helping residents meet their needs and create a meaningful impact on our community. Through constant innovation and improvement, we continue to provide effective support to those who need it most.

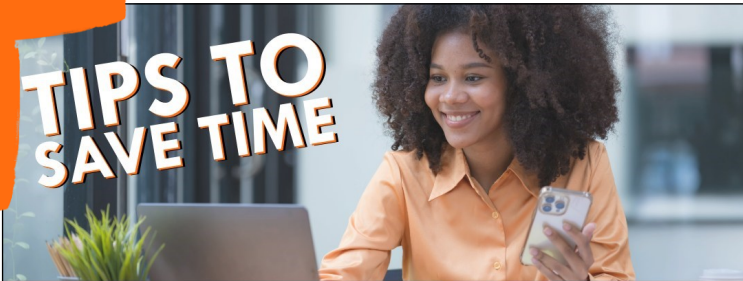


As I reflect on my first full year as Executive Director, I am humbled by the opportunity to work with such a dedicated and passionate team of people. I'd like to extend gratitude to our staff and all who have supported the mission and goals of our agency, including community partners, service providers, public officials, and residents.

Sincerely,

Jerry Coleman,
Executive Director

Human Services



**TIPS TO
SAVE TIME**

The best way to get the information you need!

**Activate or request
your Way2Go card:**

**Call 1-855-926-2105, visit
goprogram.com/goedcrecipient,
or use the "ConnectEBT" app**



Tips to Save Time Campaign, #TipTuesday

To better serve recipients of Medicaid, Supplemental Nutrition Assistance Program (SNAP), and Ohio Works First (OWF) Cash Assistance, the Division of Human Services introduced a social media campaign to help users save time and get the information they need. Using the hashtag #TipTuesday, posts were shared on social media pages every Tuesday to provide shortcuts for making changes to/asking questions about assistance benefits.



Outreach Efforts at the Akron-Canton Regional Foodbank

Through our continued partnership with the Akron-Canton Regional Foodbank, representatives from the Division of Human Services hosted an outreach table at the foodbank's Stark County Campus on the second and fourth Wednesday of each month. Staff met with residents to answer questions and assist with the application process for Medicaid, Supplemental Nutrition Assistance (SNAP), and Temporary Assistance for Needy Families (TANF).

Distributing Information about SNAP & TANF at the Farmers Market

Agency staff set up an information booth at the North Canton Farmers Market every other Wednesday, from June through September, to distribute information about the Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF), as well as the programs and services provided through the divisions of Children Services and Child Support. The North Canton Farmers Market accepts SNAP/EBT and TANF vouchers.



Division of Human Services

Susan Lenigar, MBA

Deputy Director

Staff: 170

The Division of Human Services provides:

- Food Assistance (FA) Program, which is issued to the Ohio Direction Card for food purchasing assistance
- Ohio Works First (OWF) cash assistance
- Medicaid for the aged, blind, and disabled
- Nursing Home Medicaid and Home & Community Based Services (HCBS) waivers
- Medicare Premium Assistance programs
- Non-Emergency Transportation (NET)
- At-Risk Pregnancy Services
- HealthChek
- Breast & Cervical Cancer Project
- Job Opportunities and Basic Skills (JOBS)
- Child Care programs

The following data reflects the highest recipient count from 2023 data.

Supplemental Nutrition Assistance Program (SNAP)

44,921 individuals received food assistance. Based on the 2022 U.S. Census estimate of 372,657, this is about 1 of every 7 people in Stark County.

Medicaid

According to the Ohio Department of Medicaid:

113,310 individuals received Medicaid assistance. Assistance programs included Medicaid for the aged, blind, and disabled, and the Modified Adjusted Gross Income (MAGI) programs, which cover families, children, pregnant women, and adults with Medicaid expansion.

21,432 individuals received Medicaid for the aged, blind, and disabled. This number includes approximately 4,358 individuals eligible only for Medicare Premium Assistance.

94,420 individuals received MAGI Medicaid.

Ohio Works First Cash Assistance

2,717 individuals received Ohio Works First (OWF) cash assistance.

295 work-required OWF recipients were referred into the Comprehensive Case Management and Employment Program (CCMEP) between January 1 and December 31, 2023. CCMEP is meant to provide more intensive service and support to young adults, ages 16-24, as they work to become employable and/or self-sufficient. SCJFS partners with OhioMeansJobs in facilitating the program.

3,050 children cared for by publicly funded child care.



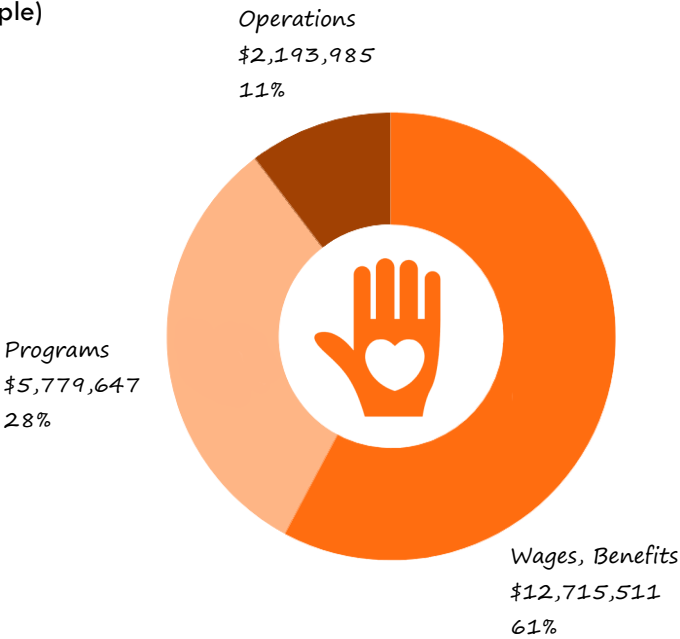
It is estimated that in 2023, the four major programs of the Division of Human Services contributed more than \$800 million to the Stark County community. Local grocers, clinics, hospitals, and retailers benefited from these services.

Medicaid Disbursements	\$671,252,551
Total Food Assistance Disbursements	\$111,169,565
OWF Cash Assistance Disbursements	\$8,180,877
Child Care Assistance (approx.)	\$15,015,004
NET Transportation	\$4,446,582

Percentage of Stark County population participating in selected public assistance programs based on an estimated population of 373,834*:

Families below poverty level	13.1% (1 in 7.6 people)
Food Assistance Program	12.1% (1 in 8.3 people)
OWF Cash Assistance	0.07% (1 in 143 people)

*From the www.census.gov, July 2022 data.



Children Services



Heart Gallery Art Exhibition

Twelve foster youth and nine artists were included in the 2023 Heart Gallery, coinciding with National Adoption Awareness Month in November. The Heart Gallery is an art exhibition that pairs local artists with children waiting to be adopted from foster care, to create a special series of portraits.

The exhibition opened during Canton First Friday at Patina Arts Centre and then traveled to Canton Museum of Art, The Little Art Gallery of North Canton Public Library, and Massillon Museum. Participating artists included Heather Bullach, Tim Carmany, Kat Francis, William Keomany, Madison Miller, Alexa Polinori, David Sherrill, Alaska Thompson, and Kaley Weaver.

The Heart Gallery was featured on several local news broadcasts, including WEWS-TV's *Good Morning Cleveland* with Damon Maloney, *Massillon Live* with Jay David, and WKYC's *We the People* with Leon Bibbs. To watch the Heart Gallery Video Tour visit <https://vimeo.com/885703336>.





#Adoption_is Social Media Campaign

To further promote National Adoption Awareness Month, the Division of Children Services participated in a social media campaign titled #Adoption_is. Each staff member wrote down a word or phrase to describe adoption and shared it in a photograph. The photos were posted individually on social media throughout the month of November and later used to create a collective video.



Graduation Celebration for Foster Youth

Our annual Rising Up... Moving On (RUMO) program, in collaboration with Project KARE, celebrated four foster youth graduating from high school.

The 2023 graduates were from McKinley High School, Jackson High School, Perry High School, and Lake High School. Family, staff, and public officials gathered at Hoover Park for a luncheon ceremony to honor the graduates and wish them well in their future endeavors.

#StarkWearsBlue ~ Child Abuse Prevention Month

We teamed up again this year with Project KARE for Wear Blue Day in April, recognizing National Child Abuse Prevention Month and spreading awareness about the prevention of child abuse in our community. Wear Blue Day encourages residents to wear blue to work, school, and community events.

Those who wore blue were encouraged to share their photo on social media using the hashtag #StarkWearsBlue. An official Wear Blue shirt, specific to Stark County, was available to purchase through Project KARE.





Foster Family of the Year Award ~ Johnson Family

The Public Children Services Association of Ohio (PCSAO) presented Stark County foster parents Aaron and Julie Johnson with the 2023 Family of the Year award on Wednesday, September 20, 2023 during their annual conference in Columbus, Ohio. The Johnsons have been licensed foster caregivers with the Division of Children Services since April 2020. Deputy Director Tricia Mayle described the Johnsons as an “asset to Stark County” and commended them for making “a significant impact on the lives of so many children.”

Foster Parent Recruitment in the Community

Foster parent recruitment efforts were increased this year as staff from the Division of Children Services participated in several community events including the EN-RICH-MENT African American Arts and Cultural Fest, Massillon Fun Fest, North Canton Main Street Festival, Trunk or Treat celebrations, Back-to-School events, and National Night Out Against Crime gatherings.



Division of Children Services

Tricia Mayle, JD, LSW

Deputy Director

Staff: 175

The Children Services Division serves the county's children at risk of abuse or neglect, and their families. Children Services is legally responsible for taking and investigating reports of child abuse, neglect, and dependency; and acting to protect children at risk of harm.

The Division also takes reports of suspected abuse, neglect, and/or exploitation of adults age 60 and older. In 2023, SCJFS contracted with Coleman Professional Services to provide these services.

Children Services recruits and trains foster and adoptive families, prepares children for adoption, arranges for post-adoption services to families, and provides independent living skills for older teens.

Report Line

7,970 calls to the Report Line resulted in 2,616 cases requiring assistance or intervention.

Assistance

369 of the 2,616 cases resulted in basic assistance to families.

Of these:

237 were calls of families in need of services

132 were calls about children who were determined to be dependent

Intervention

2,247 of the 2,616 cases required intervention, using one of the following approaches:

Traditional Response

466 (20.7%) of the 2,247 were responded to using the traditional response.

Of these calls:

18.1% calls reporting suspected neglect

18.6% calls reporting suspected physical abuse

61.1% calls reporting suspected sexual abuse

2.2% calls reporting suspected emotional maltreatment

Alternative Response

Alternative response (AR), an approach that provides for a second, or alternative, pathway of response to reports of alleged abuse/neglect, was initiated in April 2012. In 2023, 1,780 cases (79.2% of the 2,247 cases) were responded to using the AR approach.



Ongoing Supportive Services

In an average month, 261 families received case management and supportive services. Children who could not remain safely in their own homes were provided placement services.

Below are the average number of children per month in each type of placement setting:

- 124 Agency Foster Care
- 109 Purchased Foster Care
- 20 Group Home Care
- 6 Residential Placements
- 222 Kinship or Relative Home

Transitional Youth Services

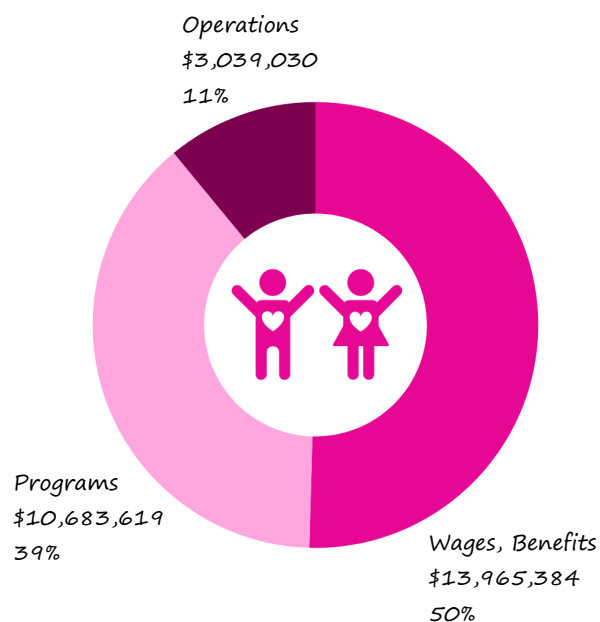
- 141 youth received independent living services

Foster Care/Adoption

- 123 licensed foster families (average per month)
- 55 finalized adoptions

Adult Protective Services

SCJFS contracted with Coleman Professional Services to provide services. In 2023, there were 561 new cases of elder abuse/neglect or exploitation.



Child Support



Annual Fathers Walk Your Child to School Day

The 2023 Walk Your Child to School Day, hosted by the Stark County Fatherhood Coalition, took place in the Canton, Massillon, Plain, and Alliance school districts.

The event encouraged fathers and other significant role models, such as grandfathers and uncles, to walk or drive their child to school. Preparing for the school day together shows support for the child's education and demonstrates the important role father figures play in the child's life.

This year's walk was a success with the participation of 2,027 fathers and 2,695 children.





Fatherhood Coalition Introduces Text Communications

Stark County Fatherhood Coalition is introducing texting capabilities to enhance their communication with members and residents. Beginning in 2024, they will begin delivering event announcements and notifications through text. There are many benefits to using text communications, including high engagement rates, cost savings on printing and mailing, and faster/more efficient delivery. To be added to the text chain, please contact Matt Lytle at 330-451-8477 or Matthew.Lytle@jfs.ohio.gov.

Event announcements and notifications will continued to be shared regularly on their social media page at **Facebook.com/StarkCountyFatherhoodCoalition**.



Warming Wall for Those in Need

Our employees offered free winter apparel to those in need through the Warming Wall. Hats, gloves, scarves, socks, and other warm clothing were hung on the chain link fence across from the agency from November through March. Vulnerable residents were invited to take items to stay warm during the winter months.

The Warming Wall was first introduced in 2022 by staff from the Division of Child Support. It is intended to be a community collaboration ~ *those who need an item may take it, those who have an item to give may hang it.*

All items hung on the fence were collected through donations from employees, community organizations, and local businesses. Pictured above are representatives from JRC hanging items donated by their generous employees.

Akron Zoo and McKinley Presidential Library & Museum

The 3rd Annual Family Fun Day at Akron Zoo was attended by more than 200 parents and children. This event is a family favorite, as it offers guests free admission to the zoo and a complimentary lunch in the Savannah Pavilion. Family Fun Day encourages fathers and their children to attend, as well as mothers, stepmothers, and other significant caretakers.

Nearly 50 participants gathered for a free tour and lunch at the McKinley Presidential Library & Museum in December. The event invited fathers and their children to enjoy time together while learning about history and science. The day included admission to the library, interactive science center, planetarium, and history museum (with dinosaurs).

Both events were hosted by the Stark County Fatherhood Coalition.



Division of Child Support

Ann Durkin, MBA

Deputy Director

Staff: 67

Child Support provides services which include:

- Establishing paternity and support
- Issuing medical support orders
- Modifying/enforcing support orders
- Monitoring support payment collection/ disbursement
- Helping non-custodial parents comply with support orders and overcome employment barriers

Community Outreach activities include:

- Community Health Workers for parents to reduce infant mortality thru the THRIVE Program
- Community Baby Shower for new parents in THRIVE
- Father's Day weekend "Fishing Rodeo"
- Walk Your Child to School Day
- Parenting Time Orders
- Expungement/CQE Program
- "Day at the Akron Zoo" event

Number of Child Support Cases

24,166

Collections

\$51,154,856.24 and of this, \$1,211,725.51 was collected at payment window.

Incentive Performance Categories FFY 2023

Paternity Establishment	101.68%
Support Order Establishment	94.11%
Collections on Current Support	74.33%
Collections on Arrears	70.56%

Cost Effectiveness

\$8.72 collected for each operations dollar spent (state average: \$7.10).

Significant Statistics

464 paternity cases scheduled for DNA testing
1,019 cases referred for Support Establishment
2,407 judicial and 660 administrative hearings by Legal Dept.
30,338 phone calls received in Customer Service
6,787 customers seen in the CSEA Lobby
11,535 emails received through the web portal



PJAC/New Directions in Child Support Grant

The final year of this \$2.29 million five-year Procedural Justice Informed Alternative to Contempt (PJAC) federal grant ended in September of 2021, with a 1-year no cost extension ending in 2022. We received approval to continue offering the program under a 1115 waiver, including job readiness classes and PJAC case manager. The project is an alternative to civil contempt for non-custodial parents not making payments. Since October 2016, 70.68% of the participants have made support payments totaling \$5,119,263.08.

Expungement/Certificate for Qualification of Employment (CQE) Program

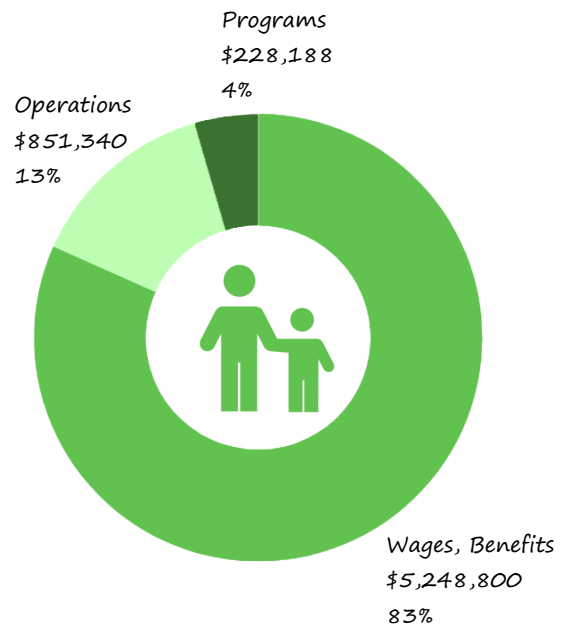
The CSEA, Community Legal Aid, and Stark County Fatherhood Coalition collaborate on an Expungement/CQE program for parents with felony convictions who seek employment.

Parenting Time Order Program

The CSEA continued its Parenting Time Order program in partnership with Community Legal Aid. Services are free for qualifying parents. This is the only CSEA program in Ohio that helps non-custodial parents establish and enforce parenting time orders in court.

Stark County Fatherhood Coalition Community Outreach

The CSEA is a key member of the Stark County Fatherhood Coalition, which encourages responsible fatherhood. Members recognize a parent's emotional support of their child is equally important as their financial support. A number of in-person events took place in 2023, including the "Fishing Rodeo", "Day at the Akron Zoo", "Community Baby Shower" with THRIVE Initiative, "Fathers Walk Your Child to School Day", "Canton Art Museum Classes and Tour", "McKinley Museum Tour and Lunch", "Free Family Movie Night", "Daddy and Me Story Time" at Stark County District Libraries, and "Hall of Fame Winter Retreat".



Agency Expenditures

Division of Human Services

Wages	\$8,548,319
Benefits	\$4,167,192
Contracts	\$246,503
Countywide Indirect	\$48,924
Data Processing	\$7,320
FAET Participant Allowance	\$19,585
TANF SY	\$0
Benefit Bridge	\$129,057
Fraud Awareness	\$1,999
PRC/Auto Repair	\$181,858
PRC/Job Related	\$110,519
PRC/Parenting Skills	\$213,900
PRC/SEC	\$213,900
PRC/Work Allowance	\$127,063
Reimbursement/Special Projects	\$56,800
Rent/Utilities	\$288,144
Shared Costs	\$1,452,416
Supplies	\$40,364
TANF/CSEA Expungement	\$6,662
Transportation	
Medical/Healthcheck/PRS/SSI	\$4,861,724
Travel/Mileage/Education	\$52,241
TOTALS	\$20,689,143

Division of Children Services

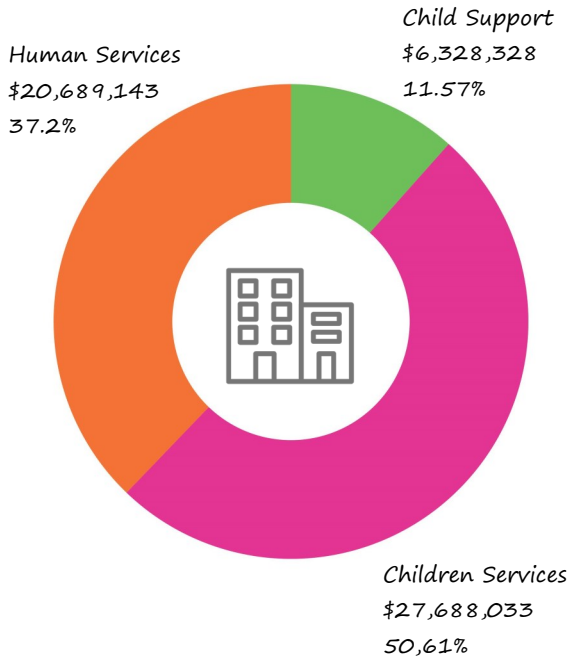
Wages	\$9,602,265
Benefits	\$4,123,135
Wendy's Wonderful Kids	
Wages & Benefits	\$174,300
Mental Health & Recovery Services	
Wages & Benefits	\$65,684
Wendy's Wonderful Kids Grants	\$18,177
PCSAO	\$440,686
Contracts	\$626,410
Shared Costs	\$1,435,095
Countywide Indirect	\$292,148
Purchased Foster Homes	\$3,300,537
Residential Treatment	\$748,115
Agency Foster Homes	\$1,202,915
Group Homes	\$884,058
Foster Children Clothing	\$191,476
Foster Children Medical	\$9,324
Adoption Services/Home Studies	\$63,342
Advertising/Recruitment	\$10,667
Bus Passes	\$61,925
Child Abuse Prosecution Unit	\$400,000
Communications	\$79,137
County Share Adoption Subsidy	\$326,251
Data Processing	\$23,589
Emergency Services	\$693,425
Foster Parent Training Stipends	\$24,407
Independent Living	\$170,016
Kinship Caregiver	\$324,377
Multi System	\$712,075
Best Practices	\$0
OHIO Start	\$28,465
Maintenance/Utilities	\$80,036
Membership Dues	\$17,653
Mileage	\$457,385
Miscellaneous	\$111,396
Non-Recurring Adoption	\$47,925
Office Supply	\$26,199
PASS	\$0

Primary Partner Program/PRT	\$0
Professional Liability Insurance	\$101,414
Public Records	\$51,807
Reimbursement	\$78,061
Rent	\$126,523
Tax Settlement Fees	\$179,755
Travel and Training	\$26,696
Work Related Daycare	\$351,182
TOTALS	\$27,688,033

Division of Child Support

Wages	\$3,489,458
Benefits	\$1,713,719
BEES Program	
Wages & Benefits	\$0
New Direction Program	
Wages & Benefits	\$0
THRIVE Grant Wages & Benefits	\$45,622
BEES program Contracts	\$0
New Direction Program Contracts	\$0
Community Legal Aid PTO	\$21,552
Countywide Indirect Costs	\$69,485
Data Processing	\$1, 411
IV-D Contracts	\$199,893
Miscellaneous	\$95,016
Rent/Utilities	\$101,368
Shared Costs	\$586,900
Travel and Training	\$3903
Renovations	\$0
TOTALS	\$6,328,328

2023 Agency Operating Totals by Division



Stark County Job & Family Services
2023 Total Expenditures
\$54,705,504

2023 Event Calendar

JANUARY

- Independent Living's Goal Setting & Permanency Planning Workshop
- Outreach at ACR Foodbank Announced for the Year

FEBRUARY

- Human Resources at Stark State College and University of Akron Job Fairs
- Independent Living's Event Planning Workshop

MARCH

- National Read Across America Day
- Children's Network of Stark County's Game Changer
- Fatherhood Coalition's Winter Retreat at Pro Football Hall of Fame
- Human Resources at University of Akron Job Fair
- Independent Living's Interview Preparation Workshop
- National Social Work Month

APRIL

- National Child Abuse Prevention Month
- Child Support at Community Resource Fair with Goodwill & CareSource
- Foster Parent Expo at Pro Football Hall of Fame
- Wear Blue Campaign
- YAB Madness Basketball Game: Staff vs. Youth

MAY

- National Foster Parent Appreciation Month
- National Missing Children's Day
- Fatherhood Coalition's Art For Health and Healing at Canton Museum of Art
- Fatherhood Festival at Pro Football Hall of Fame
- Foster Parent Recognition Banquet
- Independent Living's Bowling & Dinner

JUNE

- Children's Awareness Month
- Responsible Fatherhood Month
- Employee Recognition Banquet
- Fatherhood Coalition's Annual Fishing Rodeo
- Fatherhood Coalition's Cooking with Dad Classes
- Fatherhood Coalition's Daddy & Me Storytime
- Outreach at Juneteenth Community Festival
- Outreach at North Canton Farmers Market
- Rising Up... Moving On (RUMO) Graduation Ceremony and Luncheon

JULY

- Make a Difference to Children Month
- Fatherhood Coalition's Cooking with Dad Classes
- Fatherhood Coalition's Daddy & Me Storytime
- Outreach at North Canton Farmers Market
- Outreach at African American Arts Festival

AUGUST

- Hooray for Kids Day
- Child Support Awareness Month
- Children Services at Community Resource Fair and Carnival, Back 2 School Giveaway
- Children Services and Project KARE's Back to School Project
- Independent Living's Summer Celebration
- Outreach at North Canton Farmers Market
- Outreach at National Night Out Against Crime Events
- Outreach at North Canton Main Street Festival
- Outreach at Massillon Fun Fest

SEPTEMBER

- Fatherhood Coalition's Family Day at Akron Zoo
- Independent Living's Health Ed. Workshop
- Outreach at North Canton Farmers Market

OCTOBER

- Safe Sleep Awareness Month
- Employee Appreciation Day
- Fatherhood Coalition's Free Family Movie Night
- Independent Living's Education Planning Workshop
- Project KARE's Reverse Raffle
- Fall Frolic

NOVEMBER

- National Adoption Awareness Month
- Heart Gallery Art Exhibition Opening at Patina Arts Centre, Canton First Friday
- Independent Living's Cooking Class
- United Way Office Campaign

DECEMBER

- Fatherhood Coalition's Cooking w/Dad Classes
- Fatherhood Coalition's Tour/Lunch McKinley Presidential Library & Museum
- Heart Gallery Art Exhibition at Canton Museum of Art and Little Art Gallery
- Project KARE's Holiday Project & Toy Drive

Food Bank Outreach: The Division of Human Services hosted an outreach table at Akron-Canton Regional Foodbank, Stark County Campus on the 2nd and 4th Wednesday of every month.

Foster Care & Adoption Info Meetings: The Division of Children Services hosted foster parent recruitment meetings once a month. In-person and virtual sessions were offered.

Executive Team

Jerry Coleman, JD
Executive Director

Ann Durkin, MBA
Deputy Director of Child Support

Brian Kandel, MBA
Deputy Director of Finance

Susan Lenigar, MBA
Deputy Director of Human Services

Tricia Mayle, JD, LSW
Deputy Director of Children Services

County Commissioners

Janet Weir Creighton
Richard Regula
Bill Smith

County Administrator

Brant Luther, Esq.

Planning Committee

The Stark County Family Services Planning Committee provides recommendations to Stark County Job & Family Services for the most effective and efficient delivery of service.

John Petit
Chairperson

Chanda Coblentz
Vice Chair

Jerry Coleman, JD
Executive Director

Raymont Johnson
Dawn Miller
Laura Moline
Evelyn Moore
Gloria Sanders
Erica Wilson-Domer

Contact Information

Executive Offices
221 3rd St. SE
Canton, Ohio 44702

Division of Human Services
221 3rd St. SE
Canton, Ohio 44702

Customer Service
330-451-8930

Customer Service/
Application Line
1-844-640-6446

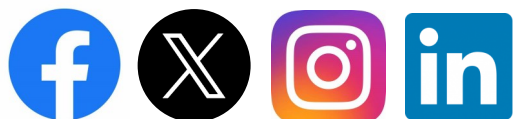
JOBS/Child Care
330-452-4661

Division of Children Services
402 2nd St. SE
Canton, Ohio 44702

Child Abuse & Neglect
Report Line
330-455-KIDS

Foster/Adopt
330-451-8789

Division of Child Support
221 3rd St. SE
PO Box 21337
Canton, Ohio 44701





"Making a difference in our community."